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| **Name of Use Case:** | Technician updates and closes request | | | |
| **Created By:** | M.Thoming | | **Last Updated By:** | M. Thoming |
| **Date Created:** | 3/28/19 | | **Last Revision Date:** | 3/28/19 |
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| **Description:** | | Sales Manager Adds new sales record to the database | | |
| **Actors:** | | Sales Manager | | |
| **Preconditions:** | | 1. Sales Manager has an active user account in the system with appropriate permissions 2. Sales Manager has all required information about the sale: Salesperson name, vehicle VIN number, date sold, vehicle odometer reading, and price. | | |
| **Postconditions:** | | 1. Sales record is created in the database 2. Sales Manager is returned to the main program screen | | |
| **Flow:** | | 1. Sales Manager opens main page of the application 2. Sales Manager selects “Enter new sale” 3. The sale entry screen is displayed 4. Sales Manager enters Salesperson name, vehicle VIN number, date sold, vehicle odometer reading, and price 5. Sales Manager clicks “Submit” 6. The record is saved and displayed for the user to review. | | |
| **Alternative Flows:** | | 1. In step 4 of the normal flow, if all required information is not entered, the user can click “Cancel” and be returned to the main screen. 2. In step 6 of the normal flow, if the user notices an error with the data that was entered, they can click the “Edit” button and make changes to the previously entered record. | | |
| **Exceptions:** | | 1. In step 4 of the normal flow, if the ID of the salesperson is the same as the ID of the Sales Manager who is entering the sale, the system will not allow them to proceed. Instead it will prompt them to have another Sales Manager verify the sale and enter it on their behalf. | | |